



Customer Knowledge Assessment (CKA) Guide

Including steps to access the Association of
Banks in Singapore (ABS) & Securities
Association of Singapore (SAS) eLearning Portal

All interested retail customers are mandated by the Monetary Authority of Singapore (MAS) to go through the [Customer Knowledge Assessment](#) (CKA) to ensure that customers have the relevant knowledge and experience to understand the risks and features of transacting in Contracts for Difference (CFDs). Customers who don't qualify in the CKA are not allowed to trade.

There are two ways to qualify in the CKA to trade/invest in CFDs:

(1) You have relevant knowledge and experience transact and/or invest in CFDs if you fulfill at least one of the following criteria:

- Completed a minimum of 6 CFD trades in the past 3 years;
- Hold a diploma or higher educational qualification*, or have a professional finance-related qualification*;
- Have a minimum of 3 consecutive years working experience* in the past 10 years in a financial related company

**You can refer here for the required qualification and working experience.*

(2) Successfully completed the CFD module on the Association of Banks in Singapore (ABS) & Securities Association of Singapore (SAS) e-Learning Portal..

With this new e-Learning portal, interested customers have another chance to learn about the key features and risks of trading CFDs, allowing you to better understand the product before investing in it. You can easily access the e-Learning portal at <http://sips.abs.org.sg> and complete the module at your own pace. The e-Learning portal is available to all retail investors at no charge. Upon completion of the module and end assessment, a certificate will be generated, making you eligible to trade CFDs!

So start your e-Learning today!

Step 1. Proceed to <https://sips.abs.org.sg/> to either login, or to create an account if you are a new user.

Welcome to the E-Learning Portal for Investors


This e-learning portal on Specified Investment Products (SIPs) is jointly developed by The Association of Banks in Singapore (ABS) and Securities Association of Singapore (SAS). The objective of this portal is to help investors make informed investment decisions through the understanding of the SIPs' features, risk and suitability before deciding to invest in them. The portal is available to all investors in Singapore at no charge.

Course Modules

Five modules of the SIPs are offered on the e-learning portal as follows:

1. Contracts For Difference;
2. Foreign Exchange Margin Trading;
3. Structured Deposits and Dual Currency Investments;
4. Structured Products;
5. Unit Trusts and Investment-linked Insurance Policies.

Login



[New User?](#) [Forgot Password?](#)
[Get New OTP](#)

Step 2. Fill up the fields required. (Kindly take note that a first time password will be sent to your email and you will be prompted to set a new password)

Email Address *

(Please use a unique valid email address. This email will be used as your login name and to send the OTP plus certificate copy upon completion of the Course.)
(Note: only one registration is permitted per email address.)

Type *

NRIC/FIN/Passport No. *
4 characters only (letters or numbers)

(For example NRIC/FIN S1234567A enter 567A or Passport PA987654321 enter 4321)

First Name *

Last Name/Surname *

Recommended By :

Name of the Bank / FI


Secret Question *

Answer *


Verification Code *

AQN796

(Not case sensitive)
☐ I confirm that as the registered user, I will be the party taking the assessment. at the end of each module.
☐ I accept the terms and conditions. [Terms & conditions.](#)



The Association of Banks
in Singapore



SECURITIES ASSOCIATION
OF SINGAPORE

Step 3. After receiving your account details, you can login by returning to the home page, selecting 'Contracts for Difference' (CFDs) and clicking 'Launch Course'.



Course Catalogue

Contracts for Difference (CFDs)

Contracts for Difference (commonly known as "CFDs") are derivative products and the trading of the CFDs involves two parties - the buyer and the seller. The buyer or seller, each with a view of the market, takes a position on asset price movements without owning the underlying asset.

Attempts : 0 / Unlimited Status - Not Started


 [LAUNCH COURSE](#)

Step 4. After successfully completing the course, click 'download' and save the certificate. Email sg.cfdquery@cgsi.com a copy of the certificate to expedite the account opening.

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Attempts : 2 / Unlimited Status - Pass Last attempted date - Jun 17 2019 11:37AM

 [DOWNLOAD](#)

You have successfully completed the course. However, if you wish to access the course again, Please click on the "Launch Course". Please note that if you retake the quiz at the end, only your most recent result is stored.

If you have any queries, feel free to contact us via the following channels:

CFD Hotline : +65 62108882

Toll Free Line : 1800 6227272 (Singapore toll free 24hr)

1800 882261 (Malaysia toll free 24hr)

CFD Dealing : +65 62325671 / +65 62108603

Email. : sg.cfdquery@cgsi.com

Website : <https://cfd.cgsi.com.sg>